

## Useful Numbers

### East ADRS

The Newlands Centre  
871 Springfield Road  
Glasgow, G31 4HZ  
Phone 0141 565 0200

### South ADRS

10 Ardencraig Place  
Glasgow, G45 9US  
Phone 0141 276 5040

### Greater Pollok ADRS

130 Langton Road  
Glasgow, G53 5DP  
Phone 0141 276 3010

### North East ADRS

Westwood House  
1250 Westerhouse Road,  
Glasgow, G34 9EA  
Phone 0141 276 3420

### North ADRS

7 Closeburn Street,  
Glasgow, G22 5JZ  
Phone 0141 276 4580

### West ADRS

7-25 Hecla Square,  
Glasgow, G15 6NH  
Phone 0141 276 4330

### ADRS - Alcohol Drug Recovery Service

### South West ADRS

Pavillion One  
Rowan Business Park  
5 Ardlaw Street  
Glasgow, G51 3RR  
Phone 0141 276 8740

### South ADRS

Gorbals Health & Care Centre  
2 Sandfield Road  
Glasgow, G5 9AB  
Phone 0141 420 8100

### Glasgow Drug Crisis Centre

123 West Street  
Glasgow, G5  
Phone 0141 420 6969

### Social Work Standby

Phone 0800 811 505

### NHS 24

Phone 111  
[www.nhs24.com](http://www.nhs24.com)

### Police Scotland

Phone 101 (non emergency)  
Phone 999 (emergency)

## What if I'm not happy with the service?

We aim to provide the best service possible, however

if you are not satisfied firstly your complaint will be dealt with by the relevant partner agency.

If we cannot sort your complaint out to your satisfaction, you will then have the right to refer the matter to the Scottish Public Services Ombudsman by telephoning

**0870 011 5378**

You must do this within 12 months of first being told about the matter you are complaining about.

Further information regarding this can be given to you on request.

### AID & ABET

Are a peer mentoring service staffed by people with lived experience of the criminal justice system and substance misuse.



**POLICE SCOTLAND**  
Keeping people safe

POILEAS ALBA

**AID & ABET**



— JUSTICE IS FOR MORE THAN A JUSTICE —

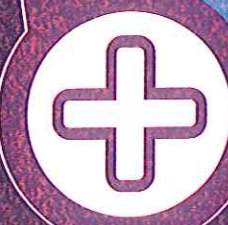
Glasgow City  
**HSOP**  
Health and Social Care Partnership

**POSITIVE  
OUTCOMES  
PROJECT**



**0141 276 7456**

PositiveOutcomesProject@scotland.pnn.police.uk



**POSITIVE**

**OUTCOMES**

**PROJECT**

## What is POP?

The Positive Outcomes Project (POP) provides an opportunity for individuals aged 16+ who have been persistently offending within Glasgow through their substance misuse, to be assessed and offered treatment whereby minimising their substance misuse and stopping their offending.

## Who runs the Positive Outcomes Project?

POP is a joint initiative staffed by Police Scotland, Glasgow City Health and Social Care Partnership and Aid & Abet.

## What happens when I accept the service?

Engagement with the service is voluntary, on accepting assistance of the project consent to share information and an assessment will be completed, detailing an individual care, planned approach. We will then work closely with the individual, providing an effective link into community treatment and monitoring their progress.

If individuals don't manage to maintain contact with the service, then POP will provide an active outreach service to encourage them back into treatment services.

Continued offending will be investigated.

## What are the benefits of this kind of service?

POP covers the Glasgow City Council boundary and will link in with citywide community addiction teams and other appropriate services.

POP will give you the opportunity to discuss your offending and substance misuse behaviour with experienced workers.

You will be offered a wide range of services depending on your identified needs including:

- + Assessment + Support + Access to health/medical services + Access to Community rehabilitation services + Access to Residential rehabilitation services
- + Support for partners/family + Practical advice and information on housing, welfare rights, education, and employment training opportunities

## Key objectives of the service?

- + Reduce drug/alcohol offending + Reduce anti-social behaviour + Promote community safety and wellbeing + Reduce drug related deaths + Reduce the fear of crime + Promote training and employment opportunities and encourage individuals to become involved in work initiatives

## Will contact with the service influence a court appearance?

Once clients have agreed to work with POP, they can if they wish pass this information onto their legal representative and the courts. This will let others know that they have voluntarily agreed to work with a joint police/social work project to assist them in addressing their substance abuse issues and offending behaviour. Engagement with the POP may be taken into account at any subsequent court appearance.